



Mr D Roberts, Headteacher

Dear Parents and Carers,

I am very proud of the hard work staff put in day in and day out to meet the wide ranging needs of 360 children and a much wider and diverse school community made up of parents, governors and Croxley Green residents. We are always trying our best to do the right thing for all the pupils. The single most damaging impact on the staff's wellbeing is inaccurate and unfair parental blame and judgement, especially when this also undermines the teacher-student relationship in school due to open discussion or overheard conversations. If a child believes they cannot trust their teacher to be fair, then they will not be able to engage as effectively with that teacher in their learning. To be clear, fairness does not mean getting everything right, it means acting based on evidence rather than hearsay.

As I say at all my new parent meetings, *'Please don't believe everything your child says about school, and we won't believe everything your child says about home!'*

As a Croxley Green resident myself, I am totally committed to making our school work for our community. I also believe that our community has a responsibility to work for our school. I believe that the vast majority of parents and residents understand everything I have explained in this letter and wanted to support you all to support any parents or carers who are having a difficult time. If you are part of a social group, whether electronic like Whatsapp or through personal friendships, I would implore you to advise the following actions when engaging with perceptions that may have been formed without all the facts:

1. Have you spoken to the school?
2. Did they act reasonably based on the evidence?
3. What else could they have done?

As I repeat, and is becoming somewhat of a personal mantra, please do come and share your suggestions with the school. We are not proud and are always keen to listen to new ideas for how we can make things the best they can possibly be. Together we can make the biggest difference.

Yours sincerely,

Mr Roberts



Working towards Platinum

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